## amiskills

**Approach to Quality Assurance** 





## Approach to Quality Assurance

AML Skills Ltd has an overriding commitment to the quality of the services we provide to our customers; quality is recognised as a fundamental component of the value that all customers receive from AML Skills Ltd.

AML Skills Ltd is responsible for establishing objectives and using measurements to drive continual improvement in quality and in customer satisfaction, and our personnel are expected to contribute to continuous improvement as an integral part of our quality management system.

AML Skills Ltd commitment to quality is measured in several ways: through specifc certifications, through external quality certifications and appraisals through our internal processes and customer satisfaction programs, and through the execution of organisational continuous improvement programs.

## **Certifications and Accreditations**

AML Skills Ltd holds approval from the First Aid Industry Body (FAIB) and Qualsafe Awards (QA) for Pre-Hospital Care Training.

We're excited to share that we've received Safe Contractor approval, a recognition that highlights our commitment to maintaining a safe and healthy work environment.

We're also happy to announce that we've signed the Armed Forces Covenant, showing our strong support for the Armed Forces community. We're proud of these steps forward and look forward to continuing our efforts.



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